



Covid-19 Informations

12/01/2021

Camping is certainly the **safest mode of vacation** in these **troubled times**: you are almost all the time **outdoors!**

At **La Chaup campsite** our pitches are large enough (80m²) to guarantee you a sufficient **social distance** while maintaining a **conviviality** that we missed during this confinement.

And as you come with **your vehicle** and **your personal camping equipment**, or you rent un **private accommodation**, the risks are **greatly reduced if everyone complies with the barrier measures**.

We attach a **very special attention** to this last point, whether in **the reception, in the snack bar or in the sanitary facilities**.

So as you are certainly **looking forward to camping** and escaping after these months of confinement, you will find below many **answers to your questions**.

We would like to remind you that **we do not yet have all the information**. Therefore, these responses can be adapted to the current situation and we will update this **document regularly**.

How has the campsite adapted to this exceptional situation?

First of all, we inform you that the campsite will implement in 2021 as during the 2020 season **all the health and social measures recommended by the government and our federation**.

At your arrival, the Reception is accessible **only for one person or family at a time**, with wearing of **the mask mandatory**.

We have **increased the number of outdoor dishes and linens sinks** to ensure distancing. **Soap dispensers and disposable hand towels** are placed near the washbasins to allow for regular hand washing...

The sanitary facilities are cleaned **twice/day**, and we pay even greater attention to **disinfecting** with suitable products **all the parts that are conducive** to the spread of the virus.

In these the wearing of **the mask is mandatory** and we pay special attention to it.

As almost all of the interior installations are **in cabins**, customers only cross each other greatly reducing the risk of propagation.

Our **rentals** are completely **cleaned and disinfected** between 2 customers. Bedding and pillows/duvets are equipped with **single-use covers**, of course completely changed between each stay.

The counter of **our Snack is outside**, with obligation to respect a safe distance. The consumption is done **in terrace**, with a low density of tables in order **to respect the minimum distances**.

What is the opening date of La Chaup campsite?

To date, the opening date is **29 May 2021**. This opening date may **change depending on changes in the health situation** and government decisions specific to our activity.

You want to make a reservation, but you are afraid you won't be able to come?

You have two options:

- You will be able to obtain a **Credit Note** if the health situation related to Covid prevents you from visiting our campsite, **valid for 18 months**.

If you request the cancellation of your stay without acceptable proof, then our usual terms and conditions will apply (full terms and conditions on our website).

- An optional **Cancellation Insurance** from our partner **CampezCouvert** is available (full description on our website). It covers **Covid-related risks**, in addition to the usual guarantees and for a relatively small amount.

If you are required to enforce Covid-related coverage, **we will reimburse you for any deductibles so that you do not lose any money**.

The influx will undoubtedly be even **more important** this summer in our beautiful valley of the Ubaye to come and **enjoy the wide open spaces and the sun**.

Do not delay to make your reservation in all serenity to guarantee you a place this summer at the **campsite La Chaup**.

**We hope to welcome you very soon to the Chaup campsite,
and we will do everything we can to make your holiday a success
and allow you to enjoy some well-deserved freedom!**